

## **Coram's Fields -Terms and Conditions of Pitch Hire**

As a children's charity, Coram's Fields hires out its football pitches to generate essential income to deliver services to the local community. However, our space is first and foremost a safe space for children. We ask that all hirers of our pitches, respect this and behave appropriately when using our facilities.

### **Terms of Hire**

- This agreement is for the purposes of all-weather pitch hire at Coram's Fields. The facilities include three 3G surfaced 8 a-side pitches, 5 and 8 a-side goals, changing/shower facilities and flood lighting. No balls, bibs, pumps or cones are available, please bring your own.
- Each adult booking comes with a changing room and shower.

### **Payment**

- One-off bookings can only be completed online via Playfinder and the Coram's Fields website.
- Block bookings can also only be completed online.
- Bookings can only be completed 1 hour prior to booking start time.

### **Cancellations and Refunds**

- All hirers with a one-off single booking and block bookings wishing to cancel or re-arrange a booking are required to give at least 30 days' notice prior to the booking date to be eligible for a refund or re-scheduled match.

### **Lost Items**

- Coram's Fields is not responsible for any items lost, stolen or damaged items. If any item is lost, then please seek the nearest available member of staff to see if they have any items matching the description of your missing item. You can also call the Grounds staff office on 07458 304 331 to make lost property enquires.

### **Notice for Unavailable Pitches**

- In any instance where the pitches are unavailable, either through required pitch maintenance, scheduled park events or other unforeseen circumstances; such as adverse weather conditions or health and safety concerns, Playfinder and/or Coram's Fields Grounds staff will make every effort to contact hirers by email and phone to inform them that the pitches are not available for their booking.
- Any bookers will not be charged for a booking that is missed due to the pitches being unavailable and will be refunded if they have already paid for the date. One-off single bookings and block bookers can choose whether they would like to rearrange their booking or receive a refund.

### **Appropriate use of Pitches**

We ask that all those hiring our pitches, respect our space as one that is principally for children and young people and as a result, hirers are expected to:

- Refrain from the use of swearing and offensive language
- Conduct themselves appropriately and ensure that they and their team-mates do the same
- Any physical or verbal abuse towards staff and/or other pitch or park users will not be tolerated and will result in an immediate ban from the pitches.
- Coram's Fields provides toilet and changing facilities. Any person refusing to use these but instead changing or urinating on the side of the pitch will have their entire booking banned with immediate effect.

In addition to the above:

- Smoking is strictly prohibited on the premises.
- Bicycles are not permitted on site; these must be locked up outside.
- Trainers, AstroTurf trainers and round moulded studs only. No bladed studs.
- No hockey, cricket or Zorb balls are permitted.
- No dogs or animals are allowed on the pitches.
- Food and drink are prohibited on the pitches except water and small fruit, e.g. oranges.
- Damage to the pitches or any of the facilities should be reported to a member of staff immediately.

### **Entering and Vacating Pitches and Premises**

- For safeguarding reasons, adult hirers over the age of 16 without a child must use the pitch entrance/exit located on Brunswick Square when coming to and leaving the pitches. Entry is not permitted through the main park entrance at Guilford Street.
- Please report to the Ground Staff office upon arrival and provide the name of the booking, so that you can be allocated your pitch.
- The Ground Staff office and changing rooms are located in the white building on the corner of the pitches. First Aid assistance is also available here.
- Grounds staff wearing high-visibility uniforms are available at all times.
- For those booking a subsidised slot, you may be required to provide your booking email confirmation and/or proof of age. Please ensure you always have these available.
- Hirers can only begin using the pitches at the start of their booking time – hirers are **NOT PERMITTED** to warm up on any pitch other than the one they have booked.
- All hirers are required to vacate the pitches no later than their booking end time. (Where play has been delayed/disrupted and only where possible, time is made up at the end of the booking).
- Every full-price commercial booking comes with a changing room. Hirers must vacate the changing room 20 minutes after the end of their booking to allow time to clean the room ahead of the next booking.

Thank you for your continued support of Coram's Fields